

Return Policy

Derek Weaver Company, Inc. retains the exclusive and sole right as to whether an item may be returned, exchanged or order cancelled. Derek Weaver Company Inc. thus encourages customers to use caution when placing an order, as once placed the order can not be cancelled, nor the item returned or exchanged unless Derek Weaver Company, Inc. expressly consents.

In order to obtain a refund or exchange, prior approval must be given by Derek Weaver Company Inc. Please call 1-888-560-9510 (8AM-5PM, CST, Monday through Friday).

Generally, Derek Weaver Company, Inc. will consider returns within thirty (30) days of purchase. Refunds are for the cost of product only; shipping and handling charges are not refundable.

At Derek Weaver Company's sole discretion, Derek Weaver Company, Inc. may impose a twenty percent (20%) restocking fee on items returned in original packaging and new condition. Items returned in used condition and/or alternative packaging may incur additional fees for repackaging and/or refurbishing.